NCR Security Services

For the hospitality industry

Looking for ways to protect your business from cyber attacks?

Maintain a strong network defense through a multi-layered solution

Protecting your business' and your customers' information from a data security compromise isn't the only reason to have strong network security. Antivirus companies estimate that today, 48-65% of all computers are infected with some kind of malware* (also known as malicious or "bad" software). As a business owner you must protect your business from cyber attacks and maintain a strong network defense through a multi-layered defense solution that secures your network from attacks, detects and prevents potential security risks and threats, and protects technology investments from downtime. Our solution includes:

- **Site Shield**

  Site Shield is a managed commercial grade hardware firewall service and much more. NCR separates the Payment Network from other PCs and networks that are needed for business operations. This is done by configuring Virtual Local Area Networks (VLANs) for other business equipment that shares access to the Internet.

- **Threat Defender**

  Threat Defender is an ongoing monitor and network defense service. It attacks and defends against malware that finds a way past perimeter and in-store physical security defenses. It encompasses all of NCR's efforts to continually improve layered security measures within the operator's Cardholder environment.

- **Secure Access**

  Secure Access is a secure remote access tool. NCR provides a two-factor secured application for accessing the point-of-sale (POS) back office PC.

- **Breach Assistance Program**

  Our program includes up to $50,000 of breach protection per site. The program covers card association assessments, forensic audit expenses, card replacement expenses and certain post-event services expenses.
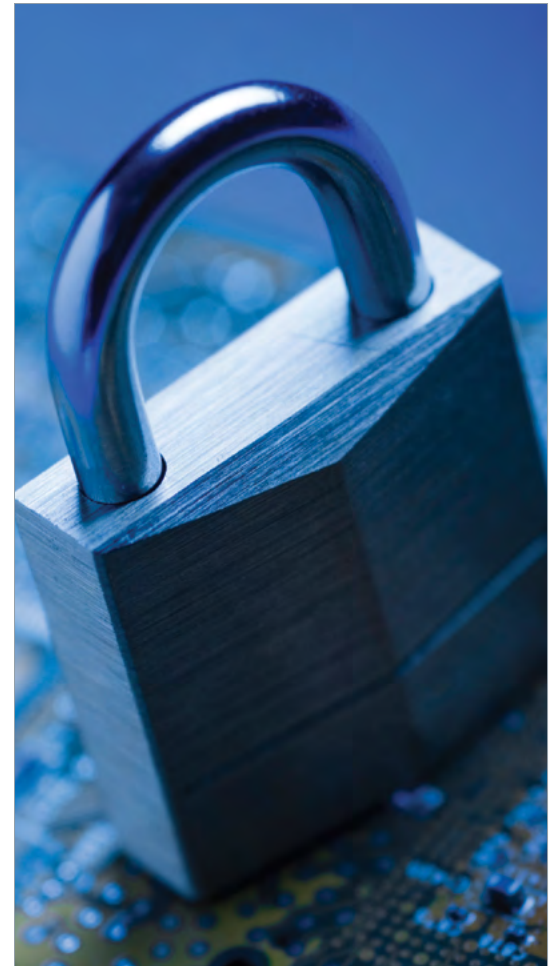
For more information, visit www.ncr.com or call 1-877-794-7237.

Key Features

- Remotely access your sites using a two factor secured application that provides you with alerts showing potential security issues
- Securely transfer files or run POS level reports directly from the Secure Access user interface
- Active daily security scanning for network risks and threats, including antivirus service not running or out of date, malware, unbatched credit cards, crimeware, and insecure remote access tools detected
- Firewall inspections check for data packets that are likely to be associated with malware
- Single point of authority for employees or other third party agents who are looking to change port configurations or get access to business systems
- Restrict potentially dangerous or unwanted software from running on workstation terminals or back of house PCs using process and service white listing

Why NCR?

NCR is the global leader in hospitality technology solutions, serving businesses in the restaurant, events-based venues and entertainment industries. We help our clients transform their operations and interactions with their guests and staff. From increasing speed of service to attracting, retaining and engaging customers, our solutions help our clients build better, more connected businesses.

NCR Experience a new world of interaction

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